



# COMPANY PROFILE

*Year 2020-2021*

## Address

98, Sukan Mall, Opp CIMS hospital,  
Science City Road, Sola,  
Ahmedabad-380060  
Telephone : 927777792  
info@rudrats.in

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## *Company*

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**Rudra Technosurf Pvt. Ltd.**, is spread across Ahmedabad it is present in and is constantly expanding to cover more and more areas within the city. Our Engineers, their role is to install our services at customer locations in their area and service the network of that area as well as get Operators within their area of operations. Our Enterprise Division provides IPbased secure, flexible, robust & best in class enterprise solutions to corporate as well as other ISPs. **Rudra** offers a complete range of connectivity & system integration solutions/services such as High Speed Internet, Bandwidth on Demand, Data Storage & Security.

Dedicated Internet Leased Line comes with a 24x7 helpdesk and onsite support.

Way forward **Rudra Technosurf Pvt Ltd.**, is all set to provide to its customer a very cost effective technologically advanced internet connection for their personal or commercial use. This would enable the subscribers to have an access to a plethora of Value added services like video on demand, gaming, ecommerce etc. under a secured conditional access and at a very competitive price.

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## *Service Offerings*

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- **High Speed Internet Broadband Service**
- **Reliable Leas line and enterprise service**
- **Assured Downloading and Uploading**
- **Home Automation and smart solutions**
- **Bandwidth on Demand**
- **24x7 Service support**
- **ISP incubation**

## Quality of Service

We at Rudra believe in excellent quality of service delivery, we offer class of service for all segment of customers, our business team guides the customer to select best possible plan according their need, it results in achieving highest customer satisfaction.

	Broadband	Premium	Premium Plus	Lease Line
Best suit for	Home use for basic surfing & entertainment	Work from Home, Online class, entertainment	Showroom, Office or Institute, Power User	SME, Surveillance, Banks & Hospitals
Upload Speed	50%	100%	As per need	As per need
Cable	CAT-5/Fiber	CAT-6/Fiber	CAT-6/Fiber	CAT-6/Fiber
Ratio	Upto 1:8	Upto 1:4	Upto 1:2	1:1
Guaranteed Support	Single Node	Upto Router	Entire Network	Entire Network
Concurrent Devices	Upto 4	Upto 10	Entire Network	Entire Network
Customer Service	24 x 7 (Remote Support)	24 x 7 (Remote Support + Visit)	24 x 7 (With SLA)	24 x 7 (With SLA)
Authentication	HotSpot/PPPOE	IP-PPPOE (Static)	Static IP	Static IP
Up-Time	Standard	95%	99%	99%
CDN Peering	Standard Peering	Major Peering	Full Peering	Not applicable
Catching	No	Yes	Yes	Not applicable
Latency	Good	Better	Best	Excellent

We excel in both Fiber and wireless connectivity, our service reach spread across the city to welcome customers for their technology solution.

	Wireless			
	Broadband	Premium	Premium Plus	Lease Line
Topology	Point to Junction	Point to Multipoint	Point to Point	Point to Point
Connectivity	POP	Local BTS	NOC	NOC
CPE	UBR 5.8	2.4 Ghz	LBR 5.8 ac	LBR 5.8 ac
	Fiber			
	Broadband	Premium	Premium Plus	Lease Line
Technology	GEAPON	GPON	Media Convertor	Media Convertor
Supported ONU	Ethernet	Single Band	Dual Band	Dual Band

Customized plans available as per customer need and requirement. \* Installation charges depend as per client location. Installation charges & Package value should be pay in Advance. All Cheque / DD Favor of Rudra Required Documents for new connection : 1. One Passport size Photo. 2. One ID Proof (License/Voter ID/PAN card). 3. One Address Proof(Telephone Bill/ Electricity Bill). \* terms and conditions apply.

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## About us

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*To make better tomorrow.*

That is our only and only reason to exist. This is why we do things the way we do them. We don't "exist" to just make profits. We don't exist for any reason except to make life better.

We exist to make life better for all our stakeholders. For our employees, that is those who constitute our existence. For our customers, that is the people we exist to serve. We exist to make all their lives better in their own way. And it is this continuous pursuit of betterment that we shall stay in. Forever.

Our reason for existence is the only reason why we do everything. It has been for over a decade. And why shouldn't it be. We are blessed to have a reason for existence and a purpose in our life. We are blessed to have an opportunity to make our mark in the world and life of others.

We have continued to make life better by solving real problems - enabling progress for a whole generation of Indians and people around the world. We have continued to solve real problems by asking not, "why" but "why not" and thinking differently about things. We have always been the travelers of the road not taken, and we have done it with courage and conviction that solving real problems has real lasting impact on people's life and helps us fulfill our purpose. Better means less complicated. It means simple. It means more beautiful and it means abundance, not scarcity. And these have been the driving principles along with thinking differently and challenging the status quo that have enabled us to deliver on our purpose for so many decades.

And we can only continue to deliver on our purpose by sticking to our principles. And following our principles with full ownership, with urgency, and with talent. Our values of doing things with ownership, urgently, with talent resulting in amazing work all around and customer delight are the enablers for us to follow our principles and deliver on our purpose. We can only make life better and continue to do so every day, every week, every year for forthcoming generations if we do it based on principles and sticking to our values.

These are the underlying fundamentals - the why and the how - of our existence. And while what we do will keep evolving and changing, our underlying fundamentals of why and how will not. Our fundamentals will continue to drive our thinking and actions and guide our overall decision making. Our fundamentals are the filter through which every decision must pass to be.

In current times, we continue to apply these fundamentals to solving the problem of broadband in our country, both wired and wireless.

Simply - because in 21st century it is "*Roti, Kapda, Makan aur Broadband*" ("Food, Clothes, House and Broadband").

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*Keep in touch*

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